

Creating Your
CRA MY ACCOUNT



Before starting

What you will need to before you begin:



SIN



Postal Code



**Current CRA
Notice of Assessment**

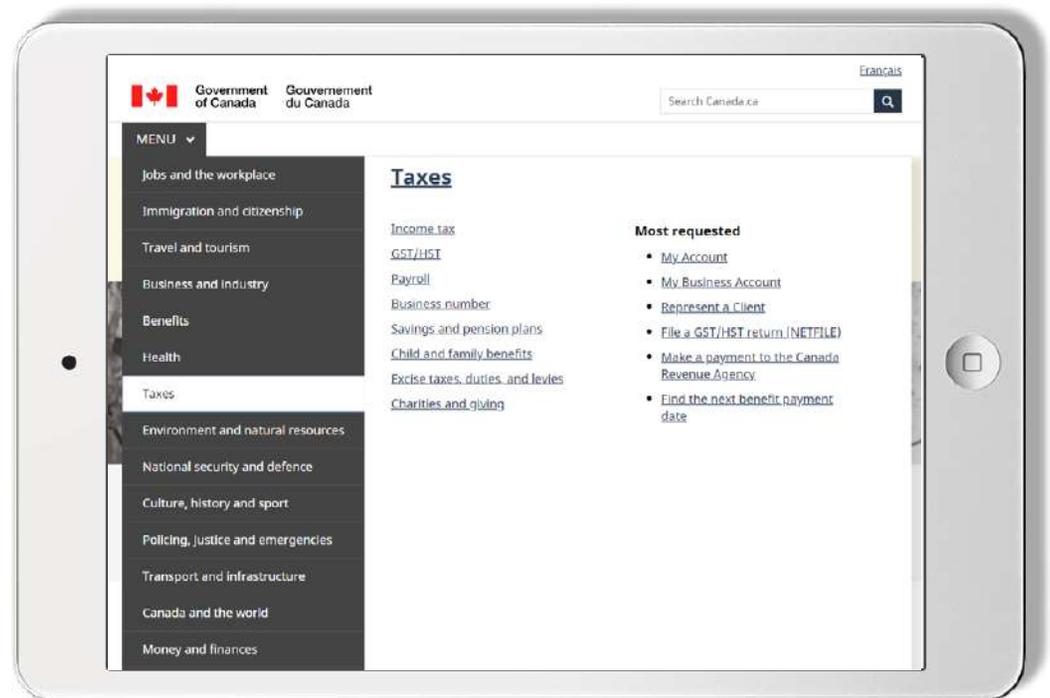


**Access to a desktop
or laptop computer**

Step 1

www.canada.ca

- From your browser, type in the http line
www.Canada.ca
- From the Menu dropdown, selected Taxes.
- Now click on, My Account.



Step 2

- Scroll down to, Option 2
- Now click on, CRA Register

Option 2 - Using a CRA user ID and password

Log in with your CRA user ID and password, or register.

CRA login

[CRA register](#)



Step 3

- Enter your Social Insurance Number (SIN)
- Then click on, NEXT

Government of Canada / Gouvernement du Canada

Canada Revenue Agency

Validate your identity—social insurance number

Want to enter your CRA security code instead? [Login](#).

* Social insurance number *(required)*

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).

Next

Step 4

- Enter your Postal Code (CRA has on file)
- Enter Your Date of Birth
- Enter the correct \$Dollar amount from the Line #, CRA is asking on your screen
- Then click on, NEXT

 Government of Canada / Gouvernement du Canada

Canada Revenue Agency

Validate your identity—continued

Social insurance number (SIN) entered:

If this is not your SIN, [return to the previous page](#).

If you live outside Canada or the United States, you must enter [different information](#).

* **Postal code or ZIP code (required)** 

* **Date of birth (required)**

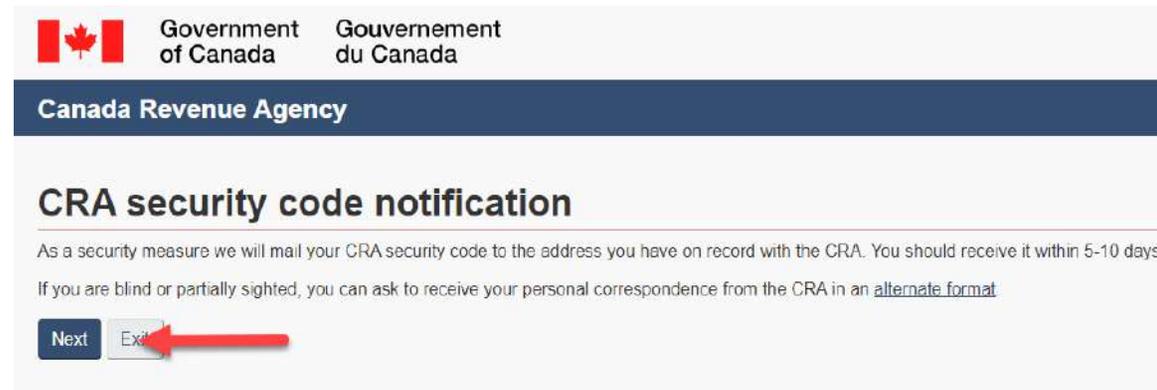
* **Tax information - amount entered on line 15000 of your 2024 return - enter dollars only (required)** 

\$

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).

Step 5

- If everything matches, then you will come to the next page.
- CRA will confirm, that they will mail out a security code to your mailing address on file.
- Or, you already have a MY Account and will be asked to enter your password or reset it.
- Then click on, NEXT



Step 6

- Verify your Postal Code.
- Then click on, NEXT

 Government of Canada / Gouvernement du Canada

Canada Revenue Agency

Verification—current postal code or ZIP code

Once you have completed this process you should receive your CRA security code by mail within 5-10 days. We will mail it to the address we have on file for you.

If you are blind or partially sighted, you can ask to receive your personal correspondence from the CRA in an [alternate format](#). For more information, call **1-800-959-8281**.

I confirm that I [] is my current postal code or ZIP code.

No, this is not my current postal code or ZIP code.

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).



Step 7

- Create your CRA User ID & Password
- Then click on, NEXT

 Government of Canada / Gouvernement du Canada

Canada Revenue Agency

Create—CRA user ID and password

When you create your user ID and password, we recommend that you:

- make it easy to remember and hard for others to guess;
- avoid using personal information such as your name, social insurance number, mailing address, or email address; and
- always keep this information secure and do not share it with anyone.

Your user ID and password must meet the rules outlined below the fields.

*** User ID (required)** ⓘ

User ID checklist

- 8 to 16 characters
- No more than 7 digits
- No space
- No special characters except: dot (.), dash (-), underscore (_), and apostrophe (')

*** Password (required)** ⓘ

*** Confirm password (required)**

Step 8

- Create 5, Security Questions & Answers
- Then click on, NEXT

The screenshot shows the 'Create—security questions and answers' page on the CRA My Account website. At the top, there is a header with the Canadian flag, 'Government of Canada', and 'Gouvernement du Canada'. Below this is a dark blue bar with 'Canada Revenue Agency' in white. The main heading is 'Create—security questions and answers'. A note states: 'Your security questions and answers should be easy for you to remember but hard for others to guess.' Under 'Your answers:', there are two bullet points: 'must contain at least 3 characters' and 'are not case-sensitive'. Below that, it says 'The only special characters you can use are:' followed by four bullet points: 'dot (.)', 'comma (,)', 'dash (-)', and 'apostrophe (')'. There are two question-answer pairs. Each pair consists of a dropdown menu for the question (labeled '* Question 1 (required)' and '* Question 2 (required)') and a text input field for the answer (labeled '* Answer 1 (required)' and '* Answer 2 (required)').

Step 9

- Review your Security Questions & Answers
- Hint: Print this page for your records and put it in a safe place.
- Then click on, NEXT

The screenshot shows the Canada Revenue Agency (CRA) website interface for reviewing security questions. At the top, there is a header with the Canadian flag, the text "Government of Canada" and "Gouvernement du Canada", and a dark blue bar with "Canada Revenue Agency". Below this is the title "Review—security questions and answers". The page lists five security questions, each followed by a blurred answer field. The questions are: 1. In what city or town was your first job? 2. What is your maternal grandmother's first name? 3. In what city or town did your mother and father meet? 4. What was your first paying job? 5. What is your oldest sibling's nickname? Below the questions is a section for "Your additional security feature preference:" with the option "Do not ask me a security question each time I login using this device." At the bottom, there are two buttons: "Next" and "Previous questions". A red arrow points to the "Previous questions" button.

Step 10

- Read the Terms & Conditions
- Sign off by typing in your newly created password.
- Then click on, I AGREE

The screenshot shows the 'Terms and conditions of use' page for the Canada Revenue Agency. At the top, there are logos for the Government of Canada and the Government of Canada in French, along with a 'Français' link. Below this is a dark blue header with 'Canada Revenue Agency' in white. The main heading is 'Terms and conditions of use'. The text explains that by providing a CRA user ID and password, the user agrees to the terms. Two numbered conditions are listed: 1. Responsibility for user ID, password, and security questions. 2. Disclosure of password, user ID, or security questions. Below the conditions, there is a note that terms may be amended and a link to the 'Personal Information Collection Statement'. The user is prompted to enter their password and select 'I agree'. A red arrow points to the password input field, and another red arrow points to the 'I agree' button.

Government of Canada / Gouvernement du Canada

Canada Revenue Agency

Terms and conditions of use

In return for the Canada Revenue Agency (CRA) providing you with a CRA user ID and password, you agree to abide by the following terms and conditions of use for this and all future uses of your CRA user ID and password:

1. You understand and accept that you are at all times responsible for your CRA user ID, password and security questions and answers. This responsibility applies even if you change the user ID, password and security questions and/or answers. This information must be kept confidential at all times and must not be shared with or disclosed to others.
2. If your password, user ID and/or security questions and answers are revealed or if you suspect that someone else has learned or obtained them,

9 These terms and conditions of use may be amended from time to time. When this occurs, you will be presented with the new version and asked to indicate your acceptance once again.

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).

To indicate your acceptance of these terms and conditions of use, enter your password and select I agree.

User ID:

* Password: *(required)*

Step 11

- CRA Security Code confirmation
- Then click on, NEXT



The screenshot shows the top of a web page from the Government of Canada. It features the Canadian flag, the text "Government of Canada" and "Gouvernement du Canada", and the "Canada Revenue Agency" logo. Below this is a heading "CRA security code notification—confirmation" followed by two lines of text: "As a security measure we will mail your CRA security code to your address on record with the CRA. You should receive it within 5-10 days." and "If you are blind or partially sighted, you can ask to receive your personal correspondence from the CRA in an [alternate format](#)." At the bottom left, there is a "Next" button and a small square button with a right-pointing arrow, which is highlighted by a red arrow.

Step 12

- Read the My Account Terms & Conditions
- Then click on, I AGREE

 Government of Canada Gouvernement du Canada

Canada Revenue Agency

My Account terms and conditions of use

In return for the Canada Revenue Agency (CRA) giving you access to My Account, you agree to abide by the following terms and conditions of use for this and all future uses of My Account:

1. You agree to provide all of the requested information for the purposes of viewing and/or managing your personal income tax and benefit information.
2. You agree that any information you provide is true, accurate, and complete.

18. This service is intended for individuals only. If you are a representative, you must use the Represent a Client service. Inappropriate use of this service could result in the revocation or suspension of your online access.

By selecting "I agree" you indicate that you accept these terms and conditions of use.

If you select "I do not agree" you will have to communicate with the Canada Revenue Agency using other channels including telephone, mail and fax.

Step 13

- Welcome to your CRA My Account
- You only have limited access
- Logout and return when you get your Security Code in the mail

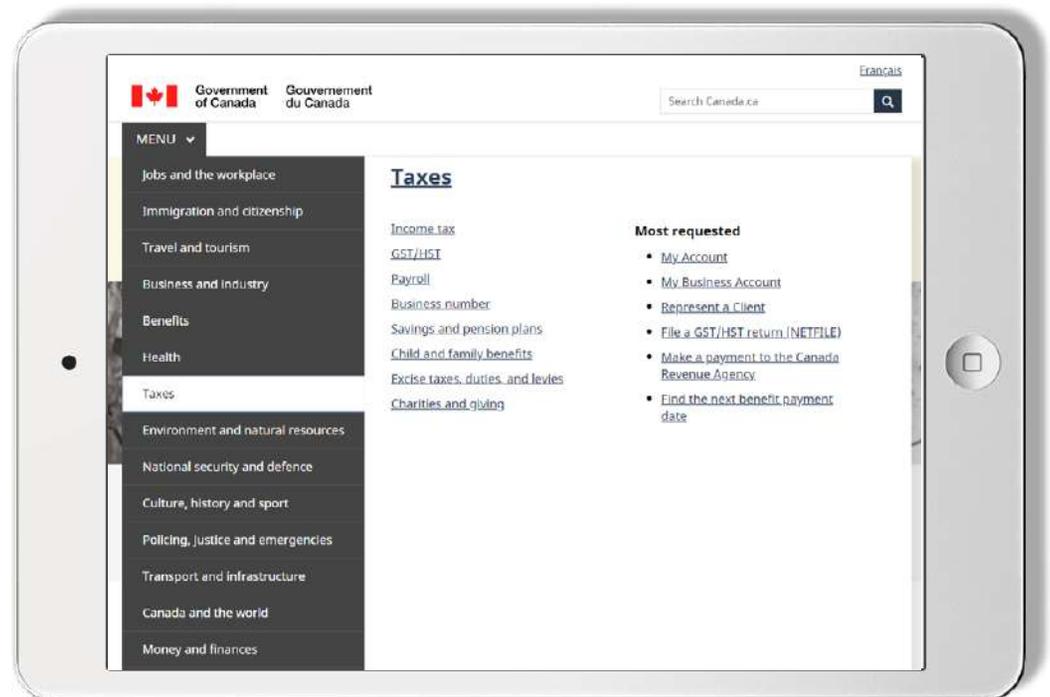
According to the CRA website, it will take around 5–10 business days. However, it may take longer depending on Canada Post's delivery times—especially if they are experiencing delays or a strike.

The screenshot shows the CRA My Account interface. At the top, it displays the Government of Canada logo and the text "Government of Canada" and "Gouvernement du Canada". Below this is the "Canada Revenue Agency" header with a "Logout" button. The main heading is "Overview for [redacted]". A prominent message states: "You have limited access. Enter or request your CRA security code to access all My Account services." Below this, there are sections for "Email Notifications" (with a "Register" link), "Tax returns" (showing the 2024 return assessment date and a link to view the notice), "RRSP and Tax-Free Savings Account" (showing a 2024 RRSP deduction limit of \$0.00 and information about TFSA opening), and "Making a payment" (with links for "How to make a payment" and "Pay by pre-authorized debit", and a note about requesting a remittance voucher).

Step 14

www.canada.ca

- Once you get your Security Code in the mail
- From your browser, type in the http line www.Canada.ca
- From the Menu dropdown, selected Taxes
- Now click on, My Account



Step 15

- Scroll down to, Option 2
- Now click on, CRA LOGIN

Option 2 - Using a CRA user ID and password

Log in with your CRA user ID and password, or register.

[CRA login](#)

[CRA register](#)

Step 16

- Enter your User ID
- Enter your Password
- Now click on, LOGIN

The screenshot shows the CRA Login page. At the top, there is a header with the Canadian flag, "Government of Canada", and "Gouvernement du Canada". Below this is a dark blue bar with "Canada Revenue Agency" in white. The main heading is "CRA Login". There are two input fields: "User ID (required)" and "Password (required)". Below each field is a link: "Forgot your user ID?" and "Forgot your password?". At the bottom, there is a "Login" button and a "Register" link. Red arrows point to the User ID field, the Password field, and the Login button. A mouse cursor is visible over the Password field.

Government of Canada / Gouvernement du Canada

Canada Revenue Agency

CRA Login

* User ID *(required)*

[Forgot your user ID?](#)

* Password *(required)*

[Forgot your password?](#)

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#)

Login

[Register](#) if you are a new user.

To [revoke or change your CRA user ID or password](#), or to [manage your security questions and answers](#), you must first login.

Step 17

- Last CRA login confirmation
- Now click on, NEXT

The screenshot shows the CRA login and security options page. At the top, there is a header with the Canadian flag, "Government of Canada", and "Gouvernement du Canada". Below this is a dark blue bar with "Canada Revenue Agency" and a "Log" button. The main heading is "CRA login and security options". Under "Last CRA login", it states: "Our records show that [redacted] was last used at the CRA on: Monday, March 30, 2025 18:41:37 (Eastern Time). If this is not correct, [contact us](#)." There is a checkbox for "Do not show me this page again today." Below this, a note explains that selecting this option will hide the page for the rest of the day. At the bottom, there are two buttons: "Next" and "Manage CRA security options", with a red arrow pointing to the latter.

Step 18

- Enter your CRA Security Code
- Now click on, NEXT

 Government of Canada Gouvernement du Canada

Canada Revenue Agency

CRA security code entry

Your CRA security code was issued on **March 30, 2024**.

If you requested this security code by mail, allow up to 10 days to receive it.

CRA security code 

[Lost or did not receive your CRA security code?](#)

For more information on how your privacy is protected, refer to our [Personal Information Collection Statement](#).

Next 

Step 19

- Congratulations, you now have full access to your CRA My Account
- Browse around...

The screenshot displays the CRA My Account dashboard. At the top, it features the Government of Canada logo and the text 'Government of Canada' and 'Gouvernement du Canada'. Below this is the 'Canada Revenue Agency' header with a 'Logout' button. The main navigation bar includes 'My Account' with a user profile icon, 'View mail' with a notification icon, and 'Submit documents'. The 'Overview' section, dated 'As of April 1, 2025', highlights 'Tax returns' with a message: 'Your 2024 return was assessed and a refund of [redacted] was deposited directly into your bank account on March 16, 2025'. A link to 'View your 2024 Notice of Assessment' and a 'Change my return' button are provided. A 'Go to Tax returns details' link is at the bottom right. The 'Accounts and payments' section shows an 'Income tax balance: \$0.00' and a 'View statement of account' link, with a 'Go to Accounts and payments details' link at the bottom. The 'Benefits and credits' section is partially visible. A 'Related services' sidebar on the right lists: 'Tax information slips (T4 and more)', 'Change my address and phone number(s)', 'Arrange my direct deposit', 'Notification preferences', 'Proof of income statement (option 'C' print)', 'Authorized representative(s)', 'Audit enquiries', 'Register my formal dispute', and 'Open a non-resident tax account'.



File today!

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